



# JOSE HASSAN

Sr Business System Analyst

## PROFILE

I am José Hassán, a Sr Business-System Analyst, with experience as a Workshop Facilitator; Project Coordinator; Small Group Leader and Trainer, with remote work experience on Cross-Functional Domestic and Global team projects. I draw from extensive experience across many business types and engage well with all-levels of Stakeholders; Product Owners; Users; Vendors; and Technical associates, on any level of engaged priority & visibility of a project or task.

## SKILLS

1. Facilitating remote Domestic and Global Team sessions.
2. Expertise in Waterfall, Agile, and other methods used to Analyze and Deliver requirements.
3. Expertise Collaborating from Project Inception to Implementation.
4. Expert handling Multiple-Roles & Responsibilities to address project requirements.
5. Coordinating projects thru the System Development Life Cycle (SDLC).
6. Elaborating Stakeholder, Product Owner, Developer, QA, Production, and Vendor requirements.
7. Elicitation of C-Level, Business Area Managers-Users, and I.T. Manager-Associates visions & goals.

## CONTACT

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## EDUCATION

### Baker University School of Professional & Graduate Studies

Bachelor Business Administration, with a minor in Management Information Systems (MIS)

## CERTIFICATIONS

- Scrum Master Certified (SMC) – Scrum Study Group
- Advanced Workshop Facilitator Certified – MGR Consulting, Gary Rush
- Small Group Leader/Trainer Certified – U.S. Army, Sgt Major Academy
- Scrum Fundamentals Certified (SFC) – Scrum Study Group
- Information Engineering - Dr James Martin Institute

## WORK EXPERIENCE

### Independent - Day Trader

Sep 2014–Present

Independent Day/Swing Trader, perform technical analysis of Exchange Trade Funds (ETFs); trade Stocks for profit; perform trades across U.S. based stock exchanges

### Genesis 10 (Payless Shoe Source International) - Sr Business Analyst

June 2014–August 2014

Delivered Analysis and Elaboration of the Business Processes required to facilitate Hand-Off to Cross-Functional Team selecting a Vendor to meet Ecuadorian Tax mandates.

### IBM IT Global Support Team (Sprint) – Sr Business Analyst

July 2012–May 2014

As Business System Analyst provided analysis, collaboration, elaboration, and coordination of functional and technical staff needs throughout Agile product release; facilitated development, testing, acceptance, and release of requirements.

